

KHANCHAI KHAMNONG

QUALITY ASSURANCE

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github : <https://github.com/K2anC2ai/> | portfolio-website : me.chathai.site



SUMMARY

Entry-level QA Engineer with hands-on experience in manual, API, and automation testing. Completed a 4-month cooperative internship supporting test execution across Staging, Change Request, and UAT phases. Developed Chathai, an open-source tool that helps convert Excel test cases into Cypress scripts, with growing adoption in the QA community. ISTQB CTFL v4.0 certified. Interested in contributing to software quality and continuing to grow in test automation.

TECHNICAL SKILLS

Manual Testing & Test Case Design	API Testing (Postman, Insomnia)	Automation Testing (Cypress, Playwright)
Regression & Exploratory Testing	UAT Support & Documentation	SQL & Database Verification
Bug Reporting & Defect Tracking	SDLC / STLC	Agile / XP Methodology
Web & Mobile App Testing	Jira / Trello / Git	Performance Testing (JMeter)

WORK EXPERIENCE

Junior QA Officer (Co-op Program)

November 2025 – February 2026

ICONEXT Co., Ltd. — Bangkok, Thailand

- **Executed** Staging **Re-Test** covering both customer and staff-side flows, **reducing regression risk** before production release
- Completed Change Request testing each cycle with full document and **User Manual** updates, maintaining **traceability** across every CR
- **Supported UAT** phase end-to-end **prepared training** slides and test scripts used directly by end-users during acceptance
- **Verified all test results** against SQL database logs and API responses (Postman, Insomnia, Mockoon) to confirm data integrity
- **Maintained version-controlled test artifacts** and **tracked all issues via Trello**, ensuring no defect was lost across the engagement

Freelance Software Tester (TestIO, uTest)

Jan 2025 – Present

- Performed **functional, regression, and exploratory testing** for international e-commerce platforms
- Achieved #1 Tester Ranking based on test quality and defect reporting accuracy in a cycle
- **Delivered high-quality bug reports** with clear reproduction steps, reducing developer clarification cycles
- Conducted functional, regression, test case execution and exploratory testing for clients such as Silpada (Sterling Silver Jewelry), HSE24 (Home Shopping Europe), BAUHAUS, and NEUFFER Fenster + Türen and more.
- Responsibilities included validating core flows like account creation, cart management, checkout, and payment across both desktop and mobile platforms

CERTIFICATIONS

- **Certified Tester Foundation Level (CTFL)**
ISTQB® - International Software Testing Qualifications Board
Credential ID 25-CTFL 4-264119-12
[Show Credential](#)

PROJECT EXPERIENCE

Chathai Testing Framework — Creator

May 2024 – Present

Senior Project | Burapha University

GitHub: github.com/K2anC2ai/Chathai_OnDev | Npm: npmjs.com/package/chathai | Doc: docs.chathai.site

- Built an open-source framework converting Excel **test cases** → **Cypress automation scripts**
- Achieved 2,600+ NPM downloads through organic adoption in QA community
- Developed Electron-based visual test editor for non-technical users
- Designed CLI + documentation site to improve onboarding and usability
- **Applied Extreme Programming (XP)** practices (pair programming, iterative delivery)

HelpDesk Web Application — QA / System Analyst / Developer

Jul 2024 – Oct 2024

Team Project | Burapha University

portfolio-website: <https://me.chathai.site/#projects>

- Led QA process for a 4-member team (test design, execution, defect tracking via Jira)
- Validated database operations using SQL across full ticket lifecycle
- Designed Use Case, Sequence, ER diagrams for system documentation
- Delivered features: RBAC, ticket system, internal messaging, knowledge base

EDUCATION

Burapha University, Thailand

2022 – 2026

Bachelor of Science (Information Technology for Digital Industry)

- GPA: 3.73 | First-Class Honors (Expected)

ADDITIONAL INFORMATION

- **Languages:** Thai (Native), English (Business – TOEIC 735).